

APPROVED: Signature On File In EMS Office
Executive Director

EFFECTIVE DATE 9/1/2015
SUPERSEDES:

Signature On File In EMS Office
Medical Director

REVIEW DATE: 9/2020
PAGE: 1 of 4

Signature on File In Public Health Office
Public Health Officer

MHOAC NOTIFICATION / ACTIVATION
FOR THE COUNTY OF STANISLAUS

I. AUTHORITY

Health & Safety Code §1797.153 (MHOAC) & §1797.152 (RDMHC); California Public Health and Medical Emergency Operations Manual, July 2011.

II. DEFINITIONS

- A. EOC: Emergency Operations Center
- B. EOM: California Public Health & Medical Emergency Operations Manual
- C. MHOAC: Medical Health Operational Area Coordinator (Coordination Program)
- D. OA: Operational Area
- E. Operational Lead Agency: Agency having primary jurisdictional or statutory responsibility
- F. Operational Support Agency: Agency having secondary jurisdictional or statutory responsibility
- G. RDMHC/S: Regional Disaster Medical Health Coordinator/Specialist
- H. Situation Report: Medical and Health Situational Report

III. PURPOSE

To provide guidance to the MHOAC program, operational lead and/or supporting agency(ies) responsible for ensuring that preparedness and response activities are completed. Within the OA various departments and programs may be responsible for one or more of the 17 MHOAC Program functions outlined in Health and Safety Code §1797.153.

IV. POLICY

The MHOAC Program will be facilitated through a collaborative effort between the Stanislaus County Health Services Agency (SCHSA) and the Stanislaus County Emergency Medical Services Agency (SCEMSA).

V. PROCEDURE

- A. Triggers for the Notification of the MHOAC

Any of the following conditions may trigger the notification of the MHOAC:

1. An incident that significantly impacts or is anticipated to impact public health, environmental health, or emergency medical services;
2. An incident that disrupts or is anticipated to disrupt the OA Public Health and Medical System;
3. An incident where resources are needed or are anticipated to be needed beyond the capabilities of the OA, including those resources available through existing agreements;
4. An incident that produces media attention and/or is politically sensitive;
5. An incident that leads to a regional or state request for information or mutual aid; and/or
6. An incident in which increased information flow from the OA to the region and the state will assist in the management or mitigation of the incident's impact.

B. Notification

1. Any agency that is impacted by a trigger event or situation shall contact the EMS Duty Officer at 1-800-945-2273.
2. If an authorized dispatch center becomes aware of, or identifies an event or situation that meets the notification/activation triggers they shall notify the EMS Duty Officer.

C. Role of EMS Duty Officer

Assess situation/event

1. Day to day operational issues will be managed by the EMS Duty Officer.
2. If the situation/event meets the notification/activation triggers the EMS Duty Officer shall contact the SCHSA at 209-664-6032 and will also notify other agencies as appropriate.

D. Role of the MHOAC

1. Ensure a system (plan) for staffing and operations of the Medical and Health Branch at the OA EOC, including coordinating the activation of the Medical and Health Branch of the OA EOC.
2. Identify resources and coordinate the procurement and allocation of public and private medical, health and other resources required to support disaster medical and health operations in affected areas.
3. Request and respond to situation reporting and resource requests generated by OA hospitals and medical care entities and providers.
4. Communicate the medical and health status and needs to local, regional, and state governmental agencies and officials inside and outside of the OA.

5. Coordinate with the RDMHC/S program for medical and/or health mutual aid support from outside the OA as needed.
6. Coordinate notification activities within their respective agency, with Supporting Agency, other OA agencies, and with Regional and State entities.
7. Ensure the completion and submission of a Situation Report inclusive of all Medical Health awareness information within the OA.
8. Coordinate and support of the specific MHOAC Program function activities with the Operational Lead and/or Support Agencies.

E. The Operational Lead and/or Support Agency is responsible for:

1. Coordination of notification activities within their respective agency, with the MHOAC, other OA agencies and with Regional and State entities.
2. Ensuring situational awareness information is shared with the MHOAC for inclusion in any notifications and/or situation reports.
3. Coordination and support of the specific MHOAC Program function activities in which they are participating.

F. MHOAC Program Function Matrix

| MHOAC Program Response Function | Operational Lead Agency | Operational Support Agency |
|---|--------------------------------|---|
| 1. Assessment of immediate medical needs | SCEMSA/SCHSA | SCHSA/SCEMSA |
| 2. Coordination of disaster medical and health resources a. Medical b. Health c. Mental Health | MHOAC | |
| 3. Coordination of patient distribution and medical evaluation | SCEMSA | SCHSA |
| 4. Coordination with inpatient and emergency care providers | SCEMSA | SCHSA |
| 5. Coordination of out-of-hospital medical care providers | SCHSA | Outpatient Clinics, Skilled Nursing, Long Term Care, Dialysis Centers |
| 6. Coordination and integration with fire agency personnel, resources, and emergency fire pre-hospital medical services | SCEMSA | OES/Fire Warden |

| MHOAC Program Response Function | Operational Lead Agency | Operational Support Agency |
|--|-------------------------|----------------------------|
| 7. Coordination of providers of non-fire based pre-hospital emergency medical services | SCEMSA | SCHSA |
| 8. Coordination of the establishment of temporary field treatment sites | SCEMSA | SCHSA |
| 9. Health surveillance and epidemiological analyses of community health status | SCHSA | DER |
| 10. Assurance of food safety | DER/AG | SCHSA |
| 11. Management of exposure to hazardous agents | DER | Regional HazMat Team |
| 12. Provision or coordination of mental health services | BHRS | SCHSA |
| 13. Provision of medical and health public information protective action recommendations | SCHSA | PIO |
| 14. Provision or coordination of vector control services | DER | SCHSA |
| 15. Assurance of drinking water safety | DER | SCHSA |
| 16. Assurance of the safe management of liquid, solid and hazardous wastes | DER | |
| 17. Investigation and control of communicable disease | SCHSA | |

Matrix Key:

AG Agriculture Commissioner
 BHRS Behavioral Health and Recovery Services
 DER Department of Environmental Resources
 SCEMSA Stanislaus County Emergency Medical Services Agency
 MHOAC Medical Health Operational Area Coordinator
 OES Office of Emergency Services
 PIO Public Information Officer
 SCHSA Stanislaus County Health Services Agency

G. Sustaining the MHOAC program in a long-term event

The MHOAC Program will be sustained through a collaborative effort between the Stanislaus County Health Services Agency (SCHSA) and the Stanislaus County Emergency Medical Services Agency (SCEMSA) for the duration of the event through the recovery process.

1. The SCHSA and the SCEMSA will ensure that they can adequately supply qualified staff to perform as the MHOAC designee.
 2. The SCHSA and SCEMSA Executive Director will create a MHOAC staffing Schedule to be utilized in the event of a long term event, to include the activation of the DOC or the Operation EOC in order to fill the Medical Health Branch.
 3. Identify the Lead Agency referencing the MHOAC Program Function Matrix
- H. Triggers to sustain the MHOAC program in a long-term event include:
4. Event lasting longer than 48 hours; or
 5. Operational Area EOC activation; or
 6. Public Health Officer directive; or
 7. Activation of Public Health DOC; or
 8. Activation of SCEMSA DOC